



Carol Paulsen Director-Regulatory

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AZ CORP COMMISSION DOCUMENT CONTROL

August 4, 2005



1010 N. St. Mary's Street

Room 13-L

San Antonio, TX 78215 Phone: 210-246-8754

Fax: 210-246-8759 Email: cp5962@sbc.com

Brian McNeil, Executive Secretary Arizona Corporation Commission

1200 West Washington Street
Phoenix, AZ 85007-2996

RE: <u>Arizona Docket Nos. T-03346A-04-0911 & T-03811A-04-0911</u>, <u>Decision No. 67827</u>

Dear Mr. McNeil:

In Decision No. 67827 ("Decision"), the Arizona Corporation Commission ("Commission") approved the proposed corporate reorganization petitioned for by SBC Telecom, Inc. and SBC Long Distance in the above referenced dockets, subject to several conditions. The purpose of this communication is to inform the Commission that all conditions set forth in the Decision have now been met. In particular, this communication is intended to comply with Paragraphs 25d and e of the Decision and is supported by my affidavit, attached.

Paragraph 25d provides that the transfer of SBC Telecom's assets to SBC Long Distance, LLC is conditioned upon SBC Long Distance, LLC's docketing proof that SBC Telecom's customers received notification "that they may choose another provider, within 90 days of receiving notice, to discontinue service with SBC Telecom without prejudice or regard to contractual obligation." Similarly, Paragraph 25e provides that the transfer of assets is conditioned upon SBC Telecom's docketing proof and providing written confirmation to the Staff that all funds held as customer prepayments have been refunded or credited to customers who want to discontinue service with SBC Telecom.

On February 24, 2005, SBC Telecom sent a letter to its customers, a true and correct copy of which is attached as Exhibit A, advising its customers of the proposed asset transfer and of the customer's right to discontinue service with SBC Telecom and to "choose another telephone provider without penalty as long as you do so within 90 days following the consolidation." Because Staff raised an issue with respect to the adequacy of the notice, SBC Telecom sent its customers a second notice dated May 10, 2005. A true and correct copy of the May 10, 2005 letter is attached as Exhibit B. The May 10th notice tracks the language of Paragraph 25d precisely, advising the customer that they:

- "have access to alternative utilities that provide local exchange and long distance services";
- "may elect within 90 days of receipt of this notice to discontinue service without prejudice or regard to contractual obligation"; and
- "advances, prepayments or other funds owed will be credited" to the customer's account or refunded via check as to SBC Telecom customers who discontinue service.

For the customer's convenience, the May 10th notice attached the list of alternative providers published on the Arizona Commission's website, located under the section, *Lists of Regulated Phone Companies*.

During the pertinent timeframe, approximately 80 customers discontinued service. In each case, any applicable prepayment was credited to the customer's bill. Hence, SBC Telecom has complied with the requirement that it refund or credit to the customers who want to discontinue service all funds held as prepayments.

Compliance with Paragraphs 25d and 25e having been achieved, SBC Long Distance, LLC and SBC Telecom, Inc. have now complied with all of the conditions identified in Decision No. 66891.

Sincerely,

Carol Paulsen

Director-Regulatory

SBC Telecom, Inc.

SBC Long Distance, LLC

Carol Paulsen

210-246-8750

cc: Gary Lane, Esq.



February 24, 2005

PAT CIEPLEY 16426 N 32ND PL PHOENIX AZ 85032

Dear Valued Customer:

In our continuing efforts to streamline operations, we are pleased to announce that SBC Telecom, Inc. ("Telecom") – your current local phone service provider – will combine business operations with its affiliate SBC Long Distance, LLC.

As a result of this internal change, the SBC Long Distance name will replace SBC Telecom on your billing documentation on or about May 1, 2005. This consolidation of SBC affiliate companies is subject to obtaining all required regulatory approvals, and the filing of all appropriate documents with state agencies.

The transition of your service to the new SBC Long Distance name will have no impact on your service whatsoever.

- You will not incur charges related to the transfer of your services to SBC Long Distance.
- You will continue to receive quality local services with the same rates, features, terms and conditions as you currently enjoy from Telecom. At this time, SBC Long Distance does not anticipate making any changes to your current rates, features, terms and conditions; however, should it deem it necessary to do so in the future, SBC Long Distance will continue its practice of notifying subscribers by putting a message in your bill in advance of the change.
- This change will happen automatically with no action required on your part, and will be virtually seamless to you.

Unless you choose another service provider, your account will automatically move to SBC Long Distance. You may choose another telephone service provider without penalty as long as you do so within 90 days following the consolidation on or about April 30, 2005 (per Arizona statute A.A.C. R14-2-1107). After 90 days, changes to your local telephone service provider will be subject to any termination restrictions in your service arrangement. SBC Long Distance will be responsible for handling any complaints filed or otherwise raised by you prior to or during the transfer to SBC Long Distance.

We in the SBC family appreciate your business and look forward to continuing to serve you. If you have questions, please contact SBC Long Distance at 1-877-430-7228.

Thank you for choosing the SBC family of companies.

Sincerely,

Nancy Pardo

Director - Network Services



May 10, 2005

JAMES ANDERSON 1118 E TURNEY AVE APT 1 PHOENIX AZ 85014

Dear Valued Customer:

In our continuing efforts to streamline operations, we are pleased to announce that SBC Telecom, Inc. ("Telecom") – your current local phone service provider – will combine business operations with its affiliate SBC Long Distance, LLC ("SBC Long Distance").

As a result of this internal change, Telecom will cancel its Certificate of Convenience and Necessity (CC&N) which was filed on June 13, 2000 in Decision No. 62645 and discontinue service in its own name to customers in Arizona because it is transferring its assets, liabilities, and all operations to SBC Long Distance. SBC Long Distance will be the single SBC affiliate to provide resold and facilities-based long distance and local exchange telecommunications services in Arizona. This consolidation of SBC affiliate companies is subject to obtaining all required regulatory approvals, and the filing of all appropriate documents with state agencies.

The transition of your service to SBC Long Distance will have no impact on your service whatsoever.

- You will not incur charges related to the transfer of your services to SBC Long Distance.
- You will continue to receive quality local services with the same rates, features, terms and conditions as you currently enjoy from Telecom.
- This change will happen automatically with no action required on your part, and will be virtually seamless to you.
- A.A.C. R14-2-1107 provides that you may elect within 90 days of receipt of this notice to discontinue service without prejudice or regard to contractual obligation and have access to alternative utilities that provide local exchange and long distance services.
- For Telecom customers that choose to discontinue services, your advances, prepayments or other funds owed will be credited to your account or will be refunded via a check.

For your convenience, we have attached a list of alternative service providers as published on the Arizona Web site, http://www.cc.state.az.us/utility/telecom/industry.htm and located under the section entitled Lists of Regulated Phone Companies.

We in the SBC family appreciate your business and look forward to continuing to serve you. If you have questions, please contact SBC Long Distance at 1-877-430-7228.

Thank you for choosing the SBC family of companies.

Sincerely,

Carol Paulsen

Director - Regulatory Relations

Carol Daulsen

SBC Telecom, Inc. SBC Long Distance

Incumbent Local Exchange Carriers

Accipiter Communications
Arizona Telephone Company
CenturyTel
Copper Valley Telephone Inc.
Frontier Citizens Utilities Rural
Midvale Telephone Exchange, Inc.
Navajo Communications Company,
Inc.
Qwest Corporation
Rio Virgin Telephone & Cablevision
South Central Utah Telephone
Association, Inc.
Southwestern Telephone Company,
Inc.
Table Top Telephone Company, Inc.
Valley Telephone Cooperative Inc.
Verizon California Incorporated

Competitive Local Exchange Companies

ACN Communication Services, Inc. Allegiance Telecom of Arizona, Inc. AT&T Communications of the Mountain States Inc. Buy-Tel Communications, Inc. Caltech International Telecom Corp. Centurytel Solutions, LLC CI², Inc. Citizens Long Distance Company CityNet Arizona, LLC Comm South Companies Inc. Computer Network Technology Corporation Connect! Covad Communications Company Covista, Inc. Cox Communications Cypress Communications Operating Company, Inc. DSLnet Communications, LLC E.spire Electric Lightwave, Inc. Ernest Communications, Inc. Eschelon Telecom of Arizona, Inc. Frontier Communications of the White Mountains, Inc. Global Crossing Local Services, Inc. Global Crossing Telemanagement, Granite Telecommunications, LLC

IDT America, Corp.

Intermedia Communications, Inc.

KMC Data L.L.C. KMC Telecom V, Inc. Level 3 Communications, LLC Looking Glass Networks, Inc.

MCImetro

Metromedia Fiber Network Services,

Inc.
Metropolitan Fiber Systems of

Arizona, Inc.

Mountain Telecommunications, Inc.

Mpower Communications Corp.

NAS

New Edge Networks

North County Communications

Corporation

Now Communications, Inc.

Ntera, Inc.

OnFiber Carrier Services, Inc.

QuantumShift Communications, Inc.

Quintelco, Inc.

Qwest Communications Corporation

Rural Network Services, Inc.

Rural West - Western Rural

Broadband, Inc.

SanTrac Technologies, Inc.

Sprint Communications Company L.P.

Talk America Inc.

TCG Phoenix

Tel West Communications L.L.C.

Telecom Resources. Inc.

Telscape Communications, Inc.

Touch Communications

Universal Access of Arizona, Inc.

Valley Connections, LLC

Verizon Avenue

Verizon Select Services, Inc.

Volo Communications of Arizona,

Inc.

Vyvx, LLC

WLNI, LLC

XO Arizona, Inc.

Xspedius Management Co. of Pima

County, LLC

Xspedius Management Co. Switched

Services, LLC

Z-Tel Communications, Inc.

Reseller Local Exchange Competitive ONLY

ACN Communication Services, Inc. Allegiance Telecom of Arizona, Inc. American Fiber Systems, Inc. BT Communications Sales LLC Budget Phone, Inc. Centurytel Solutions, LLC CI², Inc.

CityNet Arizona, LLC

Cogent Communications of Arizona.

Inc.

Connect!

Covad Communications Company

Covista, Inc.

Cox Communications

Cypress Communications Operating

Company, Inc.

DMJ Communications, Inc.

DPI Teleconnect, LLC

DSLnet Communications, LLC

Ernest Communications, Inc.

Eschelon Telecom of Arizona, Inc.

Excel Telecommunications, Inc.

EZ Talk Communications, L.L.C.

Globcom, Inc.

Group Long Distance, Inc.

HJN Telecom, Inc.

Home Phone, Inc.

ICG Telecom Group, Inc.

IDT America, Corp.

ILD

Ionex Communications North, Inc.

KMC Data L.L.C.

KMC Telecom V, Inc.

Level 3 Communications, LLC

Looking Glass Networks, Inc.

Max-Tel Communications, Inc.

McLeodUSA Telecommunications

Services, Inc.

Metromedia Fiber Network Services,

Inc

Mpower Communications Corp.

New Access Communications LLC

New Edge Networks

Now Communications, Inc.

Ntera, Inc.

NUI Telecom, Inc.

Pac-West Telecomm, Inc.

Phones For All / Telèfonos Para

Todos

R.C.P. Services

Regal Telephone Company

Rural West - Western Rural

Broadband, Inc.

Talk America Inc

Tel West Communications L.L.C.

Touch Communications

TSI Telecommunication Network

Services, Inc.

United States Telecommunications,

Inc.

Universal Access of Arizona, Inc.

Valley Connections, LLC

Vanion Telecom, Inc.

Verizon Avenue
Verizon Select Services, Inc.
Volo Communications of Arizona,
Inc.
Vyvx, LLC
Wilshire Connection, LLC
XO Arizona, Inc.
Xspedius Management Co. of Pima
County, LLC
Xspedius Management Co. Switched
Services, LLC

Incumbent Long Distance

American Fiber Systems, Inc.

AT&T Communications of the Mountain States Inc. BCE Nexxia Corporation Computer Network Technology Corporation Cypress Communications Operating Company, Inc. MCI Worldcom Network Services, Inc. Ntera, Inc. OnFiber Carrier Services, Inc. **Qwest Corporation** Rio Virgin Telephone & Cablevision Sprint Communications Company L.P. Table Top Telephone Company, Inc. Touch America Valley Connections, LLC Volo Communications of Arizona, Inc.

Inter-Exchange Carriers

360networks (USA) Inc. Broadwing Communications, LLC Alliance Group Services, Inc. Asian American Association / Fiesta Tel AT&T Communications of the Mountain States Inc. Caltech International Telecom Corp. CenturyTel Solutions, LLC El Paso Global Networks Company Ernest Communications, Inc. Excel Telecommunications, Inc. France Telecom Corporate Solutions, LLC Globecom, Inc. Global Crossing Telecommunications, Glyphics Communications, Inc. Infonet Telecommunications Corporation

KMC Telecom V, Inc. Level 3 Communications, LLC Main Street Telephone Co. North County Communications Corporation Opex Communications, Inc. Pac-West Telecomm, Inc. RCN Telecom Services, Inc. Rural West - Western Rural Broadband, Inc. Special Accounts Billing Group, Inc. Teleglobe USA Inc. Telephone Company of Central Florida, Inc. Teligent Services, Inc. Vanion Telecom, Inc. Vyvx, LLC One Technology Center Wilshire Connection, LLC XO Arizona, Inc. Xspedius Management Co. of Pima Xspedius Management Co. Switched Services, LLC

Reseller Long Distance Only

10 123 Americatel / 1010 123 Americatel 1-800-Reconex. Inc. 3U Telecom Inc. Access One, Inc. Access Point, Inc. ACCXX Communications, LLC ACN Communication Services, Inc. Adelphia Telecommunications, Inc. Advanced TelCom Group Advanced Telemanagement Group dba ATG Advantage Telecommunications, Corp. **AFN** Airespring, Inc. Airnex Communications, Inc. Allegiance Telecom of Arizona, Inc. Alliance Group Services, Inc. All-Star Acquisition Corporation Alltel Communications, Inc Alternatel America Net, LLC American Fiber Systems, Inc. American Long Lines, Inc. American Phone Services, Corp. American Telecommunications Systems, Inc. Amerivision Communications, Inc. Arizona Telephony Brokers, L.L.C. Asian American Association

Tel Association Administrators, Inc. Atcom. Ltd. BCGI Communications Corp. Bellsouth Long Distance Inc. Better World Telecom Big Planet, Inc. **Blackstone Communications** Company Broadwing Communications, LLC Broadwing Telecommunications, Inc. BT Communications Sales LLC BTI Telecommunications Services Budget Phone, Inc. Business Discount Plan, Inc. Business Network Long Distance, Inc. Business Savings Plan Buyers United International, Inc. C III Communications Operations. Cable & Wireless USA, Inc. Caltech International Telecom Corp. Cascade Access, L. L.C. CenturyTel Long Distance, Inc. Centurytel Solutions, LLC Christian Media Technologies, Inc. CI², Inc. Ciera Network Systems, Inc. Cimco Communications, Inc. Citizens Long Distance Company CityNet Arizona, LLC Clear World Communications Corporation Coast International, Inc Comcast Long Distance Comdata Telecommunications Comm South Companies Inc. Communications Billing, Inc. Comtech 21, L.L.C. Comtel Network, LLC Connect US of Delaware Consolidated Communications Consumer Access Coordinated Billing Services Covad Communications Company Covista, Inc. Cox Communications CTC Communications Corp. CTI Long Distance, Inc. Custom Network Solutions, Inc. Custom Teleconnect, Inc. D.D.D. Calling, Inc. Dancris Telecom, L.L.C. DC Communications Desert Wind Communications Dial - Thru, Inc.

Dialaround Enterprises, Inc.

Asian American Association / Fiesta

Dimensions (Global Crest) Directdial USA Discount Network Services, Inc. Discount Plus Discount Utilities, LLC DSLnet Communications, LLC Easton Telecom Services, L.L.C. ECG, L.L.C Econodial, LLC Eight 9 Line, L.L.C. El Paso Networks, L.L.C. eMeritus Communications, Inc. Encompass Communications, L.L.C. Entrix Telecom, Inc. Ernest Communications, Inc. Essential.com, Inc - Your Energy & ETI - Telecommunications Excell Agent Services, L.L.C. Exergy Group, Inc. Express Tel Eztel Network Services, L.L.C. Fox Communication Corporation France Telecom Corporate Solutions, Freedomstarr Communications, Inc. Frontier Communications of America, GE Business Productivity Solutions, Global Communications Consulting Global Crossing North American Networks Global Crossing Telecommunications, Global Internetworking, Inc. Globalcom, Inc. Glyphics Communications, Inc. Gold Line Telemanagement, Inc. Granite Telecommunications, LLC Group Long Distance, Inc. GTC Telecom Harbor Communications, LLC Hello Telecom HJN Telecom, Inc. ICG Telecom Group, Inc. IDT America, Corp. IE Com I-Link, Communications, Inc. Incomm Intermedia Communications, Inc. International Plus Inter-Tel Netsolutions, Inc. ITC^Deltacom ITS Network Services JLS Marketing

KDD America Inc.

Kiger Telephone & Telephony, LLC

KMC Data L.L.C. LCR Telecommunications, LLC LDC Telecommunications, Inc. LDMI Long Distance Legacy Long Distance International, Inc. Legacy Telecommunications Corporation **Legent Communications Corporation** Lightyear Communications, Inc. Lightyear Telecommunications, L.L.C. Long Distance Billing Long Distance Charges Long Distance Consolidated Billing Long Distance Wholesale Club Looking Glass Networks, Inc. Main Street Telephone Company Matrix Telecom, Inc. Maxtel USA, Inc. McGraw Communications, Inc. MCI Worldcom Network Services, McLeodUSA Telecommunications Services, Inc. Mercury Long Distance, Inc. Metromedia Fiber Network Services, Inc MGEN Services Corp. Miko Telephone Communications, Motion Telecom, Inc. NAS National Directory Assistance, LLC NECC Telecom, Inc. NetLojix Telecom, Inc Network Billing Systems, L.L.C. **Network Communications** Network Enhanced Technologies, Inc. Network Utilization Services Networkip, LLC New Access Communications LLC New Century Telecom, Inc. New Edge Networks Nobeltel, LLC Norstan Network Services, Inc. North American Communications Control, Inc. Nosva Limited Partnership Now Communications, Inc. Ntera, Inc. NTS Communications, Inc. OLS, Inc. Onelink Communications, Inc. OneStar Long Distance, Inc. OnFiber Carrier Services, Inc. Opex Communications, Inc.

Optical Telephone Corporation Opticom Pac-West Telecomm, Inc. Paetec Communications, Inc. Paxx Telecom, LLC Phase 2 Telesystems, Inc. Phones For All / Telefonos Para Todos PNG Telecommunications, Inc. Popp Telcom Incorporated Premiere Network Services, Inc. Primo Communications, Inc. Promise-Net International, Ltd. Promisevision Technology, Inc. Pronet Communications, Inc. PT - 1 Long Distance QuantumLink Communications QuantumShift Communications, Inc. **Qwest Communications Corporation Qwest Long Distance** R2C Communications, Inc. R.C.P. Services Radiant Telecom, Inc. RCN Telecom Services, Inc. Resort Operator Services SBC Long Distance Snet America, Inc. Southeastcom LLC Raptel Communications, LLC Reduced Rate Long Distance, LLC Rural Network Services, Inc. SCS of Arizona, Inc. Snip Link, LLC Southwest Metro Communications Special Accounts Billing Group, Inc. Startec Global Licensing Company Talk America Inc TCG Phoenix Telco Partners, Inc. Telecom Resources, Inc. **Staples Communications** T.N.C., Inc. TCAST Communications, Inc. **TDS Long Distance** Telecare, Inc. Telecom*USA Teledias Communications, Inc. Telegenius, Inc. Teleglobe America, Inc. Teleglobe USA Inc. Telemanagement Systems, Inc. Telephone Company of Central Telesphere, Inc. Teleuno, Inc Teligent Services, Inc. Telliss, LLC

Telmex USA, L.L.C. Telscape Communications, Inc. The Free Network, L.L.C. The Phone Connection **TMC Communications** Ton Services, Inc. Touch 1 Communications, Inc. Touch America Transcom Communications, Inc. Transcommunications, Inc. **Trans-National Communications** International, Inc. TTI National, Inc. U.S. Telecom Long Distance, Inc. Uki Communications, Inc. United Communications Hub, Inc. United States Advanced Network, Inc. Uni-Tel Communications Group, Inc. Univance Telecommunications, Inc Universal Access of Arizona, Inc. US LEC Communications, Inc. US Wats, Inc. Valley Connections, LLC Vanion Telecom, Inc. Vartec Telecom (R) / Clear Choice Communications Verizon Avenue Verizon Enterprise Solutions Verizon Long Distance Verizon Select Services, Inc. Vista International Communications Vivo Communications AZ, LLC Vycera Communications, Inc. Vyvx, LLC

W²COM International, LLC
Webnet Communications, Inc.
Westel, Inc.
Wholesale Carrier Service, Inc.
Wilshire Connection, LLC
WLNI, LLC.
Working Assets Long Distance
World Communications Satellite
WorldxChange Corp.
XO Arizona, Inc.
Xspedius Management Co. of Pima
Yak Communications, Inc.
Zenex Long Distance, Inc.
Zone Telecom, Inc.
Z-Tel Communications, Inc.